

PREZIOSO EMDAD will ensure its customer satisfaction by understanding their needs and requirement and delivering high quality products and services to meet these requirements.

- We are committed to continual improvement of our integrated management system by implementing necessary monitoring and measurement process.
- We are committed to comply with all applicable legal and other requirements and conform to recognized industry standards and best practices.
- We are committed to ensure a safe and healthy work environment and prevention of injury and ill health to all personnel working under our control as well as prevention of pollutions of the environment.
- We will work diligently to resolve environmental and health & safety issues which may arise from the operations and use of equipment, product or service
- Our business operations will be conducted in such a way to systematically measure, monitor, review and take effective action to minimize any adverse impact and enhance positive impacts on the community, the environment and the health and safety of people.
- We will remain committed to innovative and expertise driven growth. In order to achieve this, we will provide lifelong learning opportunities to our employees in order to further their knowledge and competence.
- We will actively seek out and listen to the need and concerns of our customers, including the final customer, supplier and associates, in order to win their confidence.
- We fulfill the requirements of the project specifications in a timely manner and achieve ultimate customer satisfaction.
- We cultivate Teamwork among all company employees and held them responsible for effective implementation of this policy.
- We are committed to periodically review this policy for continuing suitability to the appropriateness of PREZIOSO EMDAD' activities and operations.

To achieve the above, measurable objectives and targets will be established for all pertinent functions of our company, and these objectives will be reviewed on regular basis.

It should be understood by all that **there is no task so important or so urgent that we can't take the time to do it safely.** The responsibility for the application of this policy rests with each of us.



Signed by the General Manager